



MISTRAL
WORKTOPS

10-Year Manufacturer's Warranty

Our Mistral Product Warranty represents a guarantee against manufacturing defects for ten years from the day it is purchased. It is valid for the first twelve months from the date of purchase, but can be extended to the full 10 years if the installation is registered with Karonia within the first 60 days.

Product Support

In the unlikely event that you have a concern about your Mistral products, we recommend that you first make contact with the retailer you purchased them from. They will have all the details of your project and be in a better position to provide you with a swift resolution. Should they need to refer to us for further guidance, we will gladly provide additional support.

For more information

Our experienced team is always happy to answer any questions you have regarding our products and get you the information you need. We have plenty of information on our website but should you require further assistance feel free to contact us through the website or give us a call.



mistralworktops.co.uk



**Product
Care Guide**



Living with Mistral Worktops

Mistral worktops are easy to clean and maintain. By following our product care and use advice, your worktops will retain their 'just installed' look throughout their life.

General Use

Mistral is a strong and durable surface and will cope well with the rigours of day-to-day use in the home.

In support of this, we would recommend the following:

Never cut objects directly on your Mistral worksurface, always use a chopping board or worktop saver.

Avoid sliding hard and rough objects across the worktop surface, especially those with unglazed ceramic bases as ceramic is extremely hard and abrasive and will most likely scratch the surface.

Spills and Stains

Mistral is smooth and non-porous, so it is inherently hygienic and resistant to staining without needing to be sealed.

We would still recommend that any spills are wiped up as soon as they occur as this is most easily done at this point.

Any dried-on spills can always be removed, but the relevant cleaning processes may need to be repeated.

Limescale build-up over time can be easily removed using products such as Viakal® or similar.

Avoid exposing your Mistral surface to strong chemicals such as oven cleaners, paint removers etc.

Consideration of Heat

Mistral worktops have been developed to offer high levels of fire safety and are able to cope well with heat. However, as with all worktop materials, intense heat can damage or even crack the surface.

To ensure that your worktops avoid any damage, we would advise the following:

Never place any objects directly from a heat source, or any heat-generating appliances onto your Mistral surface without using a heat pad, mat or trivet.

Always use heat pads or trivets with rubber feet.

Make sure that pans do not overhang the edge of the hob.

Deflection of heat directly onto the worktop and surrounding surfaces, such as upstands and splashbacks can cause scorching.

Caring for Mistral Worktops

General Cleaning

To remove day-to-day grease and grime, use a damp cloth to remove any loose items/food debris from the surface. Following this they can be cleaned using a cloth and soapy water, or a general household cleaner.

For best results we would recommend our Karonia Solid Surface Cleaner.

Shake the bottle thoroughly and spray the Solid Surface Cleaner directly onto the worktop. After a couple of minutes, wipe and rinse the surface using a clean damp cloth and then buff dry using a microfibre cloth.

If any surface spills have been allowed to dry and are not removed, a second application will be required.

Protecting the Surface

To help keep your worksurface looking great, our Solid Surface Guard should be applied to the surface on a weekly basis. It creates an imperceptible barrier on the surface which makes cleaning processes even easier.

Shake the bottle thoroughly and apply a fine mist onto the surface. Evenly distribute it over the entire area using a Microfibre cloth and then thoroughly buff dry using a clean microfibre cloth.



Product Care Kit

All the items referred to in our care instructions are part of our product care kit. The kit provides you with everything you need to care for and protect your Mistral worktops including:

Karonia Solid Surface Cleaner with Bleach (500ml) Designed for everyday use, its biodegradable and solvent-free formula cleans your surface leaving a streak-free finish.

Karonia Solid Surface Guard (250ml) Has been specially formulated to protect your solid surface worktops. Applied weekly, it will help to maintain your surfaces leaving a streak-free and long-lasting finish.

Microfibre Cloths (1 x Blue, 1 x Grey) Microfibre cloths should be washed using washing powder / pods only. Do not use fabric conditioner.



Our product care kit, and all the individual items in the kit are available to purchase at:

karoniastore.com